

# **Client Text Messaging Terms & Conditions**

By providing your mobile phone number and opting in to receive text messages from Elite Retirement Group, you agree to the following terms and conditions:

## **SMS Communications Consent**

You consent to receive conversational, informational, appointment-related, and service-related text messages from Elite Retirement Group. Message frequency may vary depending on your interactions with our office.

## **Types of Messages**

Messages may include, but are not limited to:

- Appointment reminders and confirmations
- Requests for documents or information
- Meeting follow-ups
- Event reminders
- Service updates and account-related notifications

## **Message & Data Rates**

Message and data rates may apply based on your mobile carrier plan. Elite Retirement Group is not responsible for any charges incurred from text messaging.

## **Opt-Out Instructions**

You may opt out of receiving text messages at any time by replying:

- STOP to unsubscribe
- HELP for assistance

After opting out, you may receive one final message confirming your removal from text communications.

## **Privacy**

Your information will be handled in accordance with our privacy practices. We do not sell or share your mobile information with third parties for marketing purposes.

## **No Sensitive Information**

Please do not send sensitive personal, financial, medical, or account information via text message. Text messaging may not be a secure form of communication.

## **Carrier Disclaimer**

Wireless carriers are not liable for delayed or undelivered messages.

## **Contact Information**

If you have questions regarding these terms or our text messaging program, please contact:

[Elite Retirement Group Contact Page](#)